**MADERA COUNTY VETERANS SERVICE OFFICE**

***\*\*\*NOT THE DEPARTMENT OF VETERANS AFFAIRS\*\*\****

* The agency provides services to veterans and their dependents who live in Madera County. There are no geographic restrictions. Services includes:
	+ Answering questions regarding services connectivity and benefits
	+ Referral to appropriate agencies
	+ Assistance and information on filings related to veteran benefits
	+ And many more
* The office assists anyone who has questions about veterans’ benefits including:
* Veterans
* Widows of veterans
* Children of deceased or disabled veterans
* Parents who lost a son or daughter in military service
* Friends, neighbors, or other concerned citizens

**\*\*\*Office hours and Times Updated\*\*\***

 Office Hours: Mon-Fri 8am to 5pm

* Last scheduled appointment is at 3pm
* Last walk-in at 4:00pm

*Call the office and leave a detailed message with name, phone number, and reason for the call and we will return the call within 24-48 hours*

Madera County Veterans’ Service Office contact information:

Phone:  559-675-7766

FAX:      559-675-7911

E-mail address: veterans@maderacounty.com

Website: <https://www.maderacounty.com/government/veterans-service-office>

|  MADERA COUNTY VETERANS SERVICE OFFICE STAFF |
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| **County Veteran Service Officer** | **Joshua Christopherson** |
| **Veteran Service Representative** | **Jessenia Cervantez** |
| **Office Assistant** | **Ana Velasquez** |

* **County of Madera Veterans Services**
* Assist Veterans, their dependents, and survivors in obtaining benefits from federal, state, and local agencies administering programs for Veterans

Contact Information:
Kurtis Foster
Veterans Service Officer
Madera Government Center
Veterans Services – First Floor
200 West 4th St.
Madera, CA 93637
(559) 675-7766
[kurtis.foster@co.madera.ca.gov](https://www.maderaworkforce.org/wac/veterans-resources/kurtis.foster%40co.madera.ca.gov)

* [**CAL-VET California Department of Veteran Affairs**](http://www.calvet.ca.gov/)
* Connects California Veterans and their families to their educational, employment compensation and pension claims, healthcare, housing, and state benefits, and assists with VA claims.
* [**Disability Compensation**](http://explore.va.gov/disability-compensation)
* Live life to the fullest after service. VA benefits can enhance your independence and help you care for your family.
* [**eBenefits**](http://www.ebenefits.va.gov/)
* My Gateway to Benefit Information – The eBenefits web portal is an online resource for tools and benefits-related information. The portal serves Veterans, Service members, their families, and their caregivers.
* **VA Help line 1-800-827-1000**
* [**Request Your Military Service Records Online or Phone**](http://www.archives.gov/veterans/military-service-records)
* Includes DD214/Separation Documents, Personnel Records, and/or Medical Records:

NPRC: 1-866-272-6272
NAVY:1-901-874-4885
MARINE CORPS: 1-800-268-3710
ARMY: 1-800-318-5298
NATIONAL GUARD: 1-800-318-5298
AIR FORCE (ACTIVE): 1-800-565-2450
AIR FORCE (RESERVE): 1-800-525-0102

California Army National Guard
Joint Force Headquarters
ATTN: CAAD-G1-DA
P.O. Box 269101
Sacramento, CA 95826-9101
(916) 854-3799
FAX (916) 854-3396

* [**California Air National Guard**](http://www.ca.ang.af.mil/)
Joint Force Headquarters
ATTN: ANG/IM
P.O. Box 269101
Sacramento. CA 95826-9101
(916) 854-3557
FAX (916) 854-3575
* [**California Army National Guard**](http://www.state.nationalguard.com/california)Joint Force Headquarters
ATTN: CAAD-G1-DA
PO Box 269101
Sacramento, CA 95826-9101
(916) 854-3396
* [**United States Department of Justice**](http://www.justice.gov/crt/spec_topics/military/index.php)– The Department of Justice, in partnership with other Federal agencies, is committed to enforcing the federal laws that protect civil rights of servicemembers.
* [**California Department of Veterans Affairs Facebook Page**](https://www.facebook.com/MyCalVet)

### **Community Assistance**

* [**Central Valley Veterans**](http://centralvalleyveterans.org/)– Provides temporary support that translates into permanent solutions with a priority to keep Veterans in permanent house and working.
* [**Homeless Veterans**](http://www.va.gov/HOMELESS/index.asp) – The U.S. Veterans Administration is committed to ending homelessness among Veterans.
* [**Madera Rescue Mission**](http://www.maderarescue.org/)1305 Clinton
Madera, CA 93638
(559) 675-8321
* [**Madera County Food Bank**](http://maderafoodbank.com/)225 South Pine St.
Madera, CA 93637
(559) 674-1482
* [**City of Madera Transit System**](http://www.cityofmadera.ca.gov/home/departments/transit) – MAX Madera Area Express and Dial-A-Ride services.
Contact information:
Intermodel Center
123 North E Street
Madera, CA 93637
(559) 661-7433
* **Dial-A-Ride** – To schedule a trip, you must call 661-7433 at least 2 hours in advance of your trip
* [**HCV Veteran’s Affair Supportive Housing (VASH) Program**](https://www.va.gov/homeless/hud-vash.asp) – The HCV VASH program provides Voucher rental assistance specifically for qualifying homeless Veterans.
Contact information:
Housing Authority of the City of Madera
205 North G Street
Madera, CA 93637
(559) 674-5695
* [**WestCare California**](https://www.westcare.com/page/what-we-do_01h) – HomeFront Transitional Living Program offers housing services to underserved homeless female Veterans & their children for up to two years
Contact information:
To enroll you must contact Veterans’ Affairs Office by calling 225-6100 to discuss eligibility.
HomeFront (559) 266-1169
San Joaquin Valley Veterans (559) 255-8838
* [**California Phones**](http://www.californiaphones.org/)– Free specialized phones for eligible California residents make it easier to stay connected-now it’s easier to hear, easier to dial and easier to call.

Contact information:
Voice: 1-800-806-1191
TTY: 1-800-806-4474

### **Health Care**

* [**Department of Veterans Affairs**](https://www.va.gov/) – VA Central California Health Care System
Contact Information:
Violet Green, M. A.
Vocational Rehabilitation Specialist
2615 E. Clinton Ave.
Fresno, CA 93703-2223
(559) 225-6100 ext. 5639
(559) 228-9933
(1-888-826-2838) Outside of Fresno
violet.green@va.gov
* [**Main Hospital – Fresno**](https://www.fresno.va.gov/)
2615 E. Clinton Ave.
Fresno, CA 93703
Main (559) 225-6100
Appointments ext. 5332
Eligibility ext. 6950
Mental Health ext. 5468
[www.fresno.va.gov](http://www.fresno.va.gov/)
* [**VA Fresno Telehealth Services**](http://www.telehealth.va.gov/)– If you live in a rural area, you may not need to travel to the main VA facility for your next specialty or group appointment. The VA offers state of the art videoconferencing equipment to provide greater access to care for Veterans that live in rural areas.
Contact information:
Kathy Humphrey RN, BSN, BC
Facility Teleheath Coordinator, Oakhurst CBOC
(559) 225-6100 ext. 5404
(559) 683-5300
* [**Oakhurst Community-Based Outpatient Clinic**](http://www.fresno.va.gov/locations/oakhurst.asp)– Sierra Pacific Network – VA Central California Health Care System – Numerous Healthcare Services offered.
Hours of Operation: Monday – Friday. 7:30 a.m. – 4:00 p.m. excluding holidays
Contact information:
40597 Westlake Drive
Oakhurst, CA 93644
(559) 683-5303
Parent Facility: VA Central California Health Care System
(559) 225-6100 or (888) 826-2838
* [**My Healthevet**](http://www.myhealth.va.gov/)– VA’s Award-Winning Personal Health Record – My Health, My Care: 24/7 Online Access to VA – Anywhere, Any Time Internet Access to VA Health Care!
Contact information:
* [VA Central California Healthcare System](http://www.fresno.va.gov/)
2615 E. Clinton Ave.
Fresno, CA 93703
Teri Mason, My HealtheVet Coordinator
(559) 225-6100 ext. 5597
* [**A Matter of Duty**](http://www.pbs.org/show/matter-duty)details Kennebec Sheriff Randy Liberty’s personal battle with PTSD and several veterans in his charge at the Kennebec County Jail. Liberty’s honesty about his own condition and his efforts to help other veterans vividly depicts the continuing impact of war on the men and women who have served our country.
* [**Veterans Suicide Hotline**](http://www.suicidepreventionlifeline.org/)**–**Suicide prevention resources that benefit Veterans. Access a 24 hour hotline, chat online with other Veterans, or connect with a coordinator at your VA Medical Center for help.
* [**Suicide Hotline**](https://suicidepreventionlifeline.org/)**: (800) 273-8255**

### **Women Veterans**

* Center for Women Veterans (CWV)

The Center for Women Veterans’ (CWV) mission is to monitor and coordinate VA’s administration of health care, benefits, services, and programs for women Veterans.
E-mail address: 00w@va.gov

Call or text the Women Veterans Call Center at 1-855-829-6636

Website: <https://www.va.gov/womenvet/>

* [Women Veterans Health Care](http://www.womenshealth.va.gov/)

Website: <https://www.womenshealth.va.gov/>

Call or text: 1-855-829-6636

Hours of operation: Mon.-Fri.: 8 a.m. – 10 p.m. ET

Sat.: 8 a.m. – 6:30 p.m. ET

**Spouses & Families**

* Survivors and Dependents Assistance
* Dependents Education Assistance Program
* [**Veterans Crisis Line**](http://www.veteranscrisisline.net/)
Call: 1-800-273-8255 and Press 1

Text: 838255

### **Veterans Organizations**

**VFW POST 1981**Contact information:
Post 1981 Corp. Herbert E Macon
2026 N Granada Dr.
Madera, CA 93637-9461
(559) 661-9038
Meeting time 7:00 p.m. 2nd Tuesday

* [**American Military Society**](https://www.amsmilitary.org/) – the American Military Society (AMS) is a leading association of loyal American, military and civilian, who have for more than 21 years joined in supporting all aspects of national security, with an emphasis on the men and women who serve and who have served.