**MADERA COUNTY VETERANS SERVICE OFFICE**

***\*\*\*NOT THE DEPARTMENT OF VETERANS AFFAIRS\*\*\****

* The agency provides services to veterans and their dependents who live in Madera County. There are no geographic restrictions. Services includes:
  + Answering questions regarding services connectivity and benefits
  + Referral to appropriate agencies
  + Assistance and information on filings related to veteran benefits
  + And many more
* The office assists anyone who has questions about veterans’ benefits including:
* Veterans
* Widows of veterans
* Children of deceased or disabled veterans
* Parents who lost a son or daughter in military service
* Friends, neighbors, or other concerned citizens

**\*\*\*Office hours and Times Updated\*\*\***

 Office Hours: Mon-Fri 8am to 5pm

* Last scheduled appointment is at 3pm
* Last walk-in at 4:00pm

*Call the office and leave a detailed message with name, phone number, and reason for the call and we will return the call within 24-48 hours*

Madera County Veterans’ Service Office contact information:

Phone:  559-675-7766

FAX:      559-675-7911

E-mail address: [veterans@maderacounty.com](mailto:veterans@maderacounty.com)

Website: <https://www.maderacounty.com/government/veterans-service-office>

| MADERA COUNTY VETERANS SERVICE OFFICE STAFF | |
| --- | --- |
| **County Veteran Service Officer** | **Joshua Christopherson** |
| **Veteran Service Representative** | **Jessenia Cervantez** |
| **Office Assistant** | **Ana Velasquez** |

* **County of Madera Veterans Services**
* Assist Veterans, their dependents, and survivors in obtaining benefits from federal, state, and local agencies administering programs for Veterans

Contact Information:  
Kurtis Foster  
Veterans Service Officer  
Madera Government Center  
Veterans Services – First Floor  
200 West 4th St.  
Madera, CA 93637  
(559) 675-7766  
[kurtis.foster@co.madera.ca.gov](https://www.maderaworkforce.org/wac/veterans-resources/kurtis.foster@co.madera.ca.gov)

* [**CAL-VET California Department of Veteran Affairs**](http://www.calvet.ca.gov/)
* Connects California Veterans and their families to their educational, employment compensation and pension claims, healthcare, housing, and state benefits, and assists with VA claims.
* [**Disability Compensation**](http://explore.va.gov/disability-compensation)
* Live life to the fullest after service. VA benefits can enhance your independence and help you care for your family.
* [**eBenefits**](http://www.ebenefits.va.gov/)
* My Gateway to Benefit Information – The eBenefits web portal is an online resource for tools and benefits-related information. The portal serves Veterans, Service members, their families, and their caregivers.
* **VA Help line 1-800-827-1000**
* [**Request Your Military Service Records Online or Phone**](http://www.archives.gov/veterans/military-service-records)
* Includes DD214/Separation Documents, Personnel Records, and/or Medical Records:

NPRC: 1-866-272-6272  
NAVY:1-901-874-4885  
MARINE CORPS: 1-800-268-3710  
ARMY: 1-800-318-5298  
NATIONAL GUARD: 1-800-318-5298  
AIR FORCE (ACTIVE): 1-800-565-2450  
AIR FORCE (RESERVE): 1-800-525-0102

California Army National Guard  
Joint Force Headquarters  
ATTN: CAAD-G1-DA  
P.O. Box 269101  
Sacramento, CA 95826-9101  
(916) 854-3799  
FAX (916) 854-3396

* [**California Air National Guard**](http://www.ca.ang.af.mil/)  
  Joint Force Headquarters  
  ATTN: ANG/IM  
  P.O. Box 269101  
  Sacramento. CA 95826-9101  
  (916) 854-3557  
  FAX (916) 854-3575
* [**California Army National Guard**](http://www.state.nationalguard.com/california)Joint Force Headquarters  
  ATTN: CAAD-G1-DA  
  PO Box 269101  
  Sacramento, CA 95826-9101  
  (916) 854-3396
* [**United States Department of Justice**](http://www.justice.gov/crt/spec_topics/military/index.php)– The Department of Justice, in partnership with other Federal agencies, is committed to enforcing the federal laws that protect civil rights of servicemembers.
* [**California Department of Veterans Affairs Facebook Page**](https://www.facebook.com/MyCalVet)

### **Community Assistance**

* [**Central Valley Veterans**](http://centralvalleyveterans.org/)– Provides temporary support that translates into permanent solutions with a priority to keep Veterans in permanent house and working.
* [**Homeless Veterans**](http://www.va.gov/HOMELESS/index.asp) – The U.S. Veterans Administration is committed to ending homelessness among Veterans.
* [**Madera Rescue Mission**](http://www.maderarescue.org/)1305 Clinton  
  Madera, CA 93638  
  (559) 675-8321
* [**Madera County Food Bank**](http://maderafoodbank.com/)225 South Pine St.  
  Madera, CA 93637  
  (559) 674-1482
* [**City of Madera Transit System**](http://www.cityofmadera.ca.gov/home/departments/transit) – MAX Madera Area Express and Dial-A-Ride services.  
  Contact information:  
  Intermodel Center  
  123 North E Street  
  Madera, CA 93637  
  (559) 661-7433
* **Dial-A-Ride** – To schedule a trip, you must call 661-7433 at least 2 hours in advance of your trip
* [**HCV Veteran’s Affair Supportive Housing (VASH) Program**](https://www.va.gov/homeless/hud-vash.asp) – The HCV VASH program provides Voucher rental assistance specifically for qualifying homeless Veterans.  
  Contact information:  
  Housing Authority of the City of Madera  
  205 North G Street  
  Madera, CA 93637  
  (559) 674-5695
* [**WestCare California**](https://www.westcare.com/page/what-we-do_01h) – HomeFront Transitional Living Program offers housing services to underserved homeless female Veterans & their children for up to two years  
  Contact information:  
  To enroll you must contact Veterans’ Affairs Office by calling 225-6100 to discuss eligibility.  
  HomeFront (559) 266-1169  
  San Joaquin Valley Veterans (559) 255-8838
* [**California Phones**](http://www.californiaphones.org/)– Free specialized phones for eligible California residents make it easier to stay connected-now it’s easier to hear, easier to dial and easier to call.

Contact information:  
Voice: 1-800-806-1191  
TTY: 1-800-806-4474

### **Health Care**

* [**Department of Veterans Affairs**](https://www.va.gov/) – VA Central California Health Care System  
  Contact Information:  
  Violet Green, M. A.  
  Vocational Rehabilitation Specialist  
  2615 E. Clinton Ave.  
  Fresno, CA 93703-2223  
  (559) 225-6100 ext. 5639  
  (559) 228-9933  
  (1-888-826-2838) Outside of Fresno  
  [violet.green@va.gov](mailto:violet.green@va.gov)
* [**Main Hospital – Fresno**](https://www.fresno.va.gov/)  
  2615 E. Clinton Ave.  
  Fresno, CA 93703  
  Main (559) 225-6100  
  Appointments ext. 5332  
  Eligibility ext. 6950  
  Mental Health ext. 5468  
  [www.fresno.va.gov](http://www.fresno.va.gov/)
* [**VA Fresno Telehealth Services**](http://www.telehealth.va.gov/)– If you live in a rural area, you may not need to travel to the main VA facility for your next specialty or group appointment. The VA offers state of the art videoconferencing equipment to provide greater access to care for Veterans that live in rural areas.  
  Contact information:  
  Kathy Humphrey RN, BSN, BC  
  Facility Teleheath Coordinator, Oakhurst CBOC  
  (559) 225-6100 ext. 5404  
  (559) 683-5300
* [**Oakhurst Community-Based Outpatient Clinic**](http://www.fresno.va.gov/locations/oakhurst.asp)– Sierra Pacific Network – VA Central California Health Care System – Numerous Healthcare Services offered.  
  Hours of Operation: Monday – Friday. 7:30 a.m. – 4:00 p.m. excluding holidays  
  Contact information:  
  40597 Westlake Drive  
  Oakhurst, CA 93644  
  (559) 683-5303  
  Parent Facility: VA Central California Health Care System  
  (559) 225-6100 or (888) 826-2838
* [**My Healthevet**](http://www.myhealth.va.gov/)– VA’s Award-Winning Personal Health Record – My Health, My Care: 24/7 Online Access to VA – Anywhere, Any Time Internet Access to VA Health Care!  
  Contact information:
* [VA Central California Healthcare System](http://www.fresno.va.gov/)  
  2615 E. Clinton Ave.  
  Fresno, CA 93703  
  Teri Mason, My HealtheVet Coordinator  
  (559) 225-6100 ext. 5597
* [**A Matter of Duty**](http://www.pbs.org/show/matter-duty)details Kennebec Sheriff Randy Liberty’s personal battle with PTSD and several veterans in his charge at the Kennebec County Jail. Liberty’s honesty about his own condition and his efforts to help other veterans vividly depicts the continuing impact of war on the men and women who have served our country.
* [**Veterans Suicide Hotline**](http://www.suicidepreventionlifeline.org/)**–**Suicide prevention resources that benefit Veterans. Access a 24 hour hotline, chat online with other Veterans, or connect with a coordinator at your VA Medical Center for help.
* [**Suicide Hotline**](https://suicidepreventionlifeline.org/)**: (800) 273-8255**

### **Women Veterans**

* Center for Women Veterans (CWV)

The Center for Women Veterans’ (CWV) mission is to monitor and coordinate VA’s administration of health care, benefits, services, and programs for women Veterans.  
E-mail address: [00w@va.gov](mailto:00w@va.gov)

Call or text the Women Veterans Call Center at [1-855-829-6636](tel:+18558296636)

Website: <https://www.va.gov/womenvet/>

* [Women Veterans Health Care](http://www.womenshealth.va.gov/)

Website: <https://www.womenshealth.va.gov/>

Call or text: [1-855-829-6636](tel:+18558296636)

Hours of operation: Mon.-Fri.: 8 a.m. – 10 p.m. ET

Sat.: 8 a.m. – 6:30 p.m. ET

**Spouses & Families**

* Survivors and Dependents Assistance
* Dependents Education Assistance Program
* [**Veterans Crisis Line**](http://www.veteranscrisisline.net/)  
  Call: [1-800-273-8255](tel:1-800-273-8255) and Press 1

Text: 838255

### **Veterans Organizations**

**VFW POST 1981**Contact information:  
Post 1981 Corp. Herbert E Macon  
2026 N Granada Dr.  
Madera, CA 93637-9461  
(559) 661-9038  
Meeting time 7:00 p.m. 2nd Tuesday

* [**American Military Society**](https://www.amsmilitary.org/) – the American Military Society (AMS) is a leading association of loyal American, military and civilian, who have for more than 21 years joined in supporting all aspects of national security, with an emphasis on the men and women who serve and who have served.